



# About Abbott

## About Abbott

Abbott is a diverse, global health care company with scientific expertise and products that address the full range of health care needs – from disease prevention and diagnosis to treatment and cure. Our company discovers, develops, manufactures and markets leading pharmaceuticals, medical devices, diagnostics and nutrition products that are increasingly in demand in both developed and rapidly growing markets throughout the world. In 2011, we achieved record sales of \$38.9 billion, a 10.5 percent increase over 2010, and took decisive, strategic actions to better position our company for long-term growth.

## Global Presence

Headquartered in the United States, in north suburban Chicago, Abbott serves a worldwide customer base with approximately 91,000 employees and offers its products in more than 130 countries.

## About the Cover

Abbott's environmental stewardship initiatives help protect the planet while improving efficiency, reducing costs and preserving our ability to do business in the future. Clean water is essential to Abbott's manufacturing processes, as pictured on the cover at an Abbott site in Sligo, which manages its water use in an efficient and sustainable way through initiatives such as rainwater harvesting.



[www.abbott.ie/csr](http://www.abbott.ie/csr)

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## Our citizenship efforts are focused on four strategic priorities:

Innovating for the Future: Advancing Science and Engineering	p. 4
Supporting Patients and Enhancing Access	p. 6
Safeguarding the Environment	p. 8
Being a Great Place to Work	p. 10

# About Abbott in Ireland

Abbott's diagnostic products include a broad range of innovative instrument systems and tests for hospitals, labs, blood banks, physicians' offices and clinics.



Abbott is a leader in cardiac and vascular care, with the facility in Clonmel providing devices to a worldwide market.



In pharmaceutical products, Abbott focuses on translating innovative science into effective medicine across a number of therapeutic areas.



Abbott develops and markets science-based nutritional products, ranging from infant to adult nutrition.



Abbott designs, develops and manufactures glucose monitoring systems and test strips, including FreeStyle Lite®, the only strip manufactured in Ireland.



- Abbott is one of Ireland's largest health care companies, employing nearly 4,000 people.
- The largest population of Abbott's manufacturing employees outside the United States is in Ireland.
- First established in Ireland in 1946, the company has grown to 13 sites, with eight of these engaged in manufacturing.
- Five business units are represented across eight manufacturing sites covering Diagnostics, Nutrition, Vascular, Diabetes and Pharmaceuticals.
- We have made steady, regionally diversified investments in Ireland, with operations in all four provinces.
- Since 2005, Abbott has invested almost €500 million in its Irish operations.
- Abbott manufactures health care products in Ireland that are exported to more than 130 countries around the world.

# To Our Stakeholders

We are proud to present Abbott Ireland's 2011-2012 Citizenship Report, detailing our corporate social responsibility priorities and activities at 13 locations and across the country.

In this report you'll find details about our four citizenship priorities in Ireland – Innovating for the Future: Advancing Science and Engineering; Supporting Patients and Enhancing Access; Safeguarding the Environment; and Being a Great Place to Work. In addition, Abbott engages in communities where our operations are located, with employees in Ireland volunteering more than 11,600 hours in 2011.

Looking forward, Abbott will separate into two leading health care companies by 2013. One will be a diversified medical products company that will retain the Abbott name, and the other will be a research-based pharmaceutical company to be named AbbVie. Both companies will continue our important work of turning science into caring across all of our business activities, including our commitment to responsible citizenship.

Thank you for reading our report. We look forward to your feedback at [irelandcitizenship@abbott.com](mailto:irelandcitizenship@abbott.com) and invite you to visit [www.abbott.ie](http://www.abbott.ie) for further updates.

## Abbott Business Advisory Council in Ireland

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Director of Nutrition  
Third Party Manufacturing, Sligo

### Veronica Eves

Site Head  
Established Pharmaceuticals, Dublin

### Nicola Mellotte

Country Manager  
Established Pharmaceuticals, Dublin

### William Boxwell

Site Director  
Abbott Vascular, Clonmel

### Colin Henehan

Nutrition Director, Europe Region  
Abbott Nutrition

### Margaret Morrissey

Country Human Resources Director  
Abbott Ireland

### Denis Broderick

Site Director  
Pharmaceutical Operations, Cork

### Paul Hennessy

General Manager  
Abbott Diagnostics, Dublin

### Conor Murphy

Site Director  
Abbott Diagnostics, Sligo

### Fiona Burke

Country Manager  
Abbott Nutrition, Dublin

### John Kilcoyne

Site Director  
Abbott Nutrition, Cootehill

### Jim O'Regan

Site Director  
Pharmaceutical Operations, Sligo

### William Carty

Finance Director  
Abbott Ireland, Sligo

### Fiona Mitchell

Director  
Abbott Medical Optics, Westport

### Ryan Quigley

General Manager  
Proprietary Pharmaceuticals, Dublin

### Ger Cronin

Divisional Vice President  
Abbott Vascular

### Stefan Molitor

Site Director  
Abbott Diagnostics, Longford

### Niall Scolard

Director  
Abbott Medical Optics, Dublin

### Liam Curley

Site Director  
Abbott Diabetes Care, Donegal

### Barbara Scott

Country Manager  
Abbott Diabetes Care, Dublin

Abbott Facilities in Ireland



Abbott Nutrition and Manufacturing Operations, Sligo



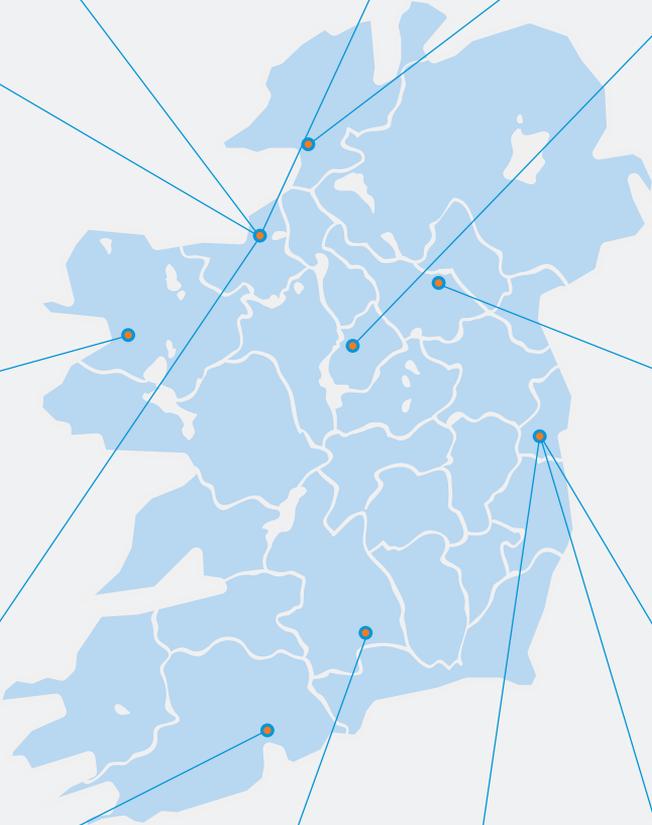
Abbott Diagnostics, Sligo



Abbott Diabetes Care, Donegal



Pharmaceutical Operations, Sligo



Abbott Diagnostics, Longford



Abbott Medical Optics, Westport



Abbott Nutrition, Cootehill



Third-Party Manufacturing, Sligo



Established Pharmaceuticals, Dublin



Pharmaceutical Operations, Cork



Abbott Vascular, Clonmel



Abbott Ireland, Dublin



Abbott Medical Optics, Dublin

# Innovating for the Future:

## Advancing Science and Engineering



Above: Stefan Molitor, Site Director, oversees the medical diagnostic kits coming off the production line at Abbott's diagnostic facility in Longford, which shipped its one billionth medical diagnostic test in 2011.

**\$4.1**  
billion

Our ongoing investment in research and development – \$4.1 billion in 2011 – enables us to foster new solutions for ongoing and emerging health care challenges.

## Providing New Products for Global Markets

Abbott's diagnostic facility in Longford is a partner for Abbott research and development centres, enabling fast design transfer and timely new product launches. The site shipped its one billionth medical diagnostic test in 2011, reaching this milestone in just six years thanks to a skilled workforce, a commitment to quality and continuous improvement. More than 90 percent of employees in Longford have third level qualifications, and one in five employees is qualified to doctorate level. The site is a centre of excellence within Abbott and exports diagnostic tests to more than 130 countries.



Investing €85 million at Abbott's pharmaceutical site in Sligo will provide space for manufacturing operations to support our future pharmaceutical pipeline.



Abbott uses its expertise in science, engineering, technology and health to drive innovation. Our ongoing investment in research and development – \$4.1 billion in 2011 – enables us to foster new solutions for ongoing and emerging health care challenges. Our investment in future scientists, whether through internships or our targeted science education programmes, ensures the next generation of innovators in Ireland.

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Each year, Abbott provides up to 40 internships to third-level students across multiple disciplines and sites in Ireland.

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### Science and Engineering Programmes

Employees at all 13 sites in Ireland volunteer to lead primary and secondary schoolchildren in exploring the ways in which science and engineering play a role in our daily lives. Supported by the Abbott Fund, Abbott's corporate foundation, the Abbott Family Science and Operation Discovery programmes have seen more than 300 Abbott employees reach approximately 2,700 students, parents and adults in Ireland since 2009. The programmes run in eight site communities in Ireland, and in seven other countries.

Employee volunteers, like Maeve McConville in Dublin, share their scientific expertise with students across Ireland.

### New Product Pipeline

Over the past few years, we've tripled the number of new molecular entities in our pharmaceutical pipeline. We now have 30 compounds in development, along with dozens of nutritional products and medical devices.

3x number of  
new molecular  
entities



Abbott's diagnostic facility in Sligo is establishing a development capability to support the commercialisation of new immunoassays, supporting Abbott's global leadership in *in vitro* diagnostics.

# Supporting Patients and Enhancing Access



Above: The research team from the Mater University Hospital – Professor Geraldine McCarthy, Dr. Paul MacMullan, Yvonne Lindsay of Abbott and research nurse Ann Madigan – discuss rheumatology projects being conducted in Ireland.



Abbott supports the Cystic Fibrosis Society of Ireland, which assists parents of diagnosed children and works with CF facilities across the country.



Abbott supported 55 patient organisations in 2011 in Ireland, through health education, employee volunteers and event and organisational support as shown here during World Prematurity Day.



Abbott has expertise in chronic disease among the ageing, and is committed to contributing to the European Innovation Partnership on Active and Healthy Ageing.



Providing safe, effective and high-quality products is Abbott's top priority. Employee quality training, supplier audits and quality management and compliance ensure that we deliver the highest quality products. In addition, Abbott partners with a variety of Irish organisations and stakeholders to advance quality care and improve efficiency of health care delivery.

For example, in 2011 Abbott expanded the reach of Synacare®, our Synagis home nursing administration service in Ireland. Synagis is an immunisation that provides protection to premature babies and other vulnerable infants from the winter respiratory virus RSV (Respiratory Syncytial Virus). With Synacare®, infants prescribed Synagis by their paediatrician or neonatologist can receive their monthly injections at home administered by a fully trained paediatric nurse. This saves travel to a GP or hospital each month and keeps vulnerable babies safe at home.

Clinical and preclinical trials are essential to the development of safe and effective treatments for evolving health care needs. In 2012, Abbott engaged in 34 local and global clinical trials and studies in Ireland. Therapeutic areas examined include rheumatology, gastroenterology, dermatology, virology/anti-infective, renal and neuroscience. Total multi-year local clinical trial investment for these studies is approximately €2.5 million.

Partnering with Arthritis Ireland, Abbott supported the national Let's Cook programme, providing tips and techniques for people living with arthritis.



The current demographic shift towards an increasingly ageing population in Europe is a major societal and economic challenge for the European Union and its Member States. In order to contribute to this important public dialogue, Abbott commissioned a research report by the Economist Intelligence Unit on extending healthy life years. It looks at new approaches to disease prevention, early intervention and management of chronic diseases.

In addition, Abbott routinely audits suppliers to ensure that they meet our expectations for both product quality and social responsibility standards such as ethics, management systems, employee health and safety and environmental performance. Abbott completed approximately 250 vendor audits in Ireland in 2011. Similarly, employees in Ireland logged more than 410,000 hours on broad quality training that year.

# Safeguarding the Environment



Above: Four sites in Ireland achieved zero-waste-to-landfill status in 2012, including the diagnostic facility in Sligo pictured here.

## Reducing Our Carbon Footprint

TOTAL SCOPE 1 AND 2 CO<sub>2</sub> EMISSIONS (1,000 METRIC TONNES)

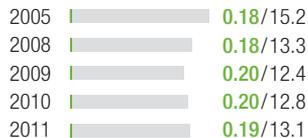
We continue to make absolute reductions in our direct emissions and purchased electricity through projects like a combined heat and power system at our facility in Clonmel.



## Reducing Our Water Footprint

TOTAL WATER INTAKE (BILLION GALLONS OF WATER INTAKE)

We manage our water use in an efficient and sustainable way through local site initiatives, including rain water harvesting in Sligo and improved manufacturing processes in Cootehill.



## Reducing Waste

TOTAL WASTE REDUCTION (TONNES OF WASTE)

Changing production levels challenge our sites to continuously adapt their waste management strategies and work towards further reductions. Four sites in Ireland achieved zero-waste-to-landfill status in 2012.



Pictured at the pharmaceutical site in Sligo is a cryogenic abatement system, which helps to reduce the site's CO<sub>2</sub> emissions.



KEY: ■ IRELAND ■ GLOBAL



Abbott works diligently to reduce its global environmental impacts – from the sourcing of raw materials, to the manufacture and distribution of our products, to the use and disposal of our products by consumers and health care providers. Our eight manufacturing facilities in Ireland are implementing aggressive environmental programmes. Our two diagnostic facilities in Longford and Sligo were recognised with Abbott’s Environment, Health and Safety (EHS) Plants of the Year awards in 2012, recognising their outstanding achievements, excellent performance and continuous improvement against selection criteria such as EHS benefit, innovation and business impact.

### Zero Waste to Landfill at Four Sites

Abbott’s Zero Waste to Landfill initiative saw four manufacturing sites, in Longford, Sligo, Cootehill and Clonmel, achieve zero operational waste to landfill. Since 2009, these four sites have cumulatively reused or recycled more than 340 tonnes of waste which would otherwise have been sent to a landfill. The sites are the first four in Abbott’s global manufacturing network to achieve this result.

### Community

Employee volunteers also support environmental initiatives in local communities. In Sligo, Abbott adopted a stretch of Rosses Point Beach as part of the Clean Coasts programme. In Cootehill, employees planted 50 trees at a local primary school, which will remove 50 tonnes of carbon emissions from the atmosphere over their lifetimes. In Longford and Donegal, employees participate in regular litter clean-ups as part of the Adopt-A-Road scheme with local Tidy Towns.



Abbott volunteers visit classrooms in Ireland, like this one in Cootehill, to educate young people about environmental issues.



Our manufacturing sites collaborate with the Sustainable Energy Authority of Ireland to improve our environmental stewardship.

# Being a Great Place to Work



Above: Sligo employee Mark Conway participates in surfing lessons at Strand Hill through a local Abbott sports club, part of Abbott's commitment to employee health and well-being.

Abbott has consistent policies and standards requiring that we operate in a manner that promotes employee health, safety and productivity.



Conor Barry is one of 17 participants in Abbott's Professional Development Programme. In 2012, he was named Graduate Employee of the Year.



Employees in Dublin train on Abbott's policies and standards, which guide business decisions.





Our global approach is to be a leading employer in Ireland and in every country where we operate, helping us to realise the full potential of our employees to discover new ways to improve the health of people in Ireland and around the world. In 2012, Abbott was recognized as one of Ireland's Best Workplaces for the ninth year in a row by Great Place to Work Institute.

Our Professional Development Programme (PDP) for recent graduates draws more than 700 applicants per year, with 17 recent graduates currently participating in the two-year rotation programme. This programme identifies the highest-performing graduates with leadership potential and provides participants an opportunity to apply their skills in different areas and divisions throughout Abbott during four rotations over a two-year period. In 2012, for the third consecutive year, Abbott was named Graduate Employer of the Year by gradireland.

Abbott focuses on improving health care. So it makes good business sense to encourage the personal well-being of employees. LiveLifeWell is a healthy living movement at Abbott Ireland that provides tools, programmes and resources to support a culture that embraces a holistic approach to an individual's wellness. For example, the annual Exercise Across Abbott fitness challenge sees teams of employees from 60 countries track and report weekly minutes of exercise for four weeks. In 2012, participation in Ireland increased by 68 percent over 2011. At the end of the competition, prizes are awarded to teams that increase their minutes of exercise every week. But the real prize is a personal sense of accomplishment and a positive step towards better health.

Abbott Ireland also is a founding member of the Kanchi Network, a business membership network that explores best practice in the inclusion of people with diverse needs into the workplace.

In 2012, Abbott launched a Women's Leadership in Action (WLA) chapter in Ireland, the first Abbott affiliate outside the United States to do so. This is an employee network that encourages career and leadership development for women at Abbott.

39  
nationalities

Abbott is committed to achieving a diverse and inclusive work environment.



## Ireland

- Recognised as one of Ireland's Best Workplaces for the ninth year in a row in 2012 by Great Place to Work Institute.
- 2012 Graduate Employer of the Year, for the third consecutive year, from the gradireland Graduate Recruitment Awards.
- 2012 Overall Award at the Irish Institute of Training and Development (IITD) National Training Awards, which acknowledge best-in-class performance and outstanding achievements in organisational learning and development.
- 2012 International Federation of Training and Development Organisations' (IFTDO) Best HR Development Practice Category Winner and Overall Winner.
- 2011 Best International Programme for the Tanzania Laboratory Mentorship Programme from Chambers Ireland.
- 2011 Marketplace Award from Chambers Ireland for our patient programme.

## Global

- 2011 Scrip Award for Corporate Social Responsibility for Abbott and the Abbott Fund's partnership to strengthen the national health system in Tanzania. Three Abbott Ireland employees participated in this partnership, volunteering for two months to train local Tanzanian staff in modernised laboratories.
- 2012 Dow Jones Sustainability World and North American Index. Abbott was included on the prestigious index for the eighth consecutive year in 2012, in recognition of continued global leadership in economic, environmental and social performance.

# Community Involvement

At the vascular site in Clonmel, the Abbott National Schools Art Competition received more than 1,100 entries from 13 local schools on the theme of healthy hearts.



In 2011, Abbott supported more than 250 organisations in Ireland, including the Bluestack Foundation in Donegal Town.



Abbott employee Ciara Byrne meets with Colette O'Hagan from Mercy College Sligo to discuss the Schools Business Partnership Programme.



In 2012, 84 Abbott employees, including Kathleen Helm in Westport, volunteered through Junior Achievement Ireland.

Abbott and its employees in Ireland contributed to the communities where our operations are located. In 2011, employees volunteered 11,633 hours while supporting 254 organisations through our employee volunteering programme, Croí an Óir. The company and employees together donated more than €1.7 million to organisations across Ireland in 2011.

Globally, the Abbott Fund, our philanthropic foundation, supports a diverse range of projects. In 2011, it invested \$38.7 million in programmes around the world – projects where our financial support and Abbott's people, products and expertise can make a difference for the poor and the underserved.

Abbott has partnered with Junior Achievement Ireland since 2003. In the 2011-2012 school year, 84 employees volunteered through the organisation to teach business and science lessons to 2,611 students in 45 schools.

Abbott is a member of Business in the Community Ireland and participates in its Schools Business Partnership Programme, in which employees from six sites provide career training to secondary school students.

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